

Prescription Refill Policy

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Controlled substance medications such as narcotics, tranquilizers, and barbiturates are sometimes prescribed by our physicians to control pain and improve the ability to work or perform daily activities. However, they do have a high potential for misuse/abuse. For that reason, they are strictly controlled by local, state, and federal agencies. If such medication is prescribed to you, several guidelines must be followed:

If a prescription or medication is lost, misplaced, or stolen it will NOT be replaced.

Controlled substance medication **CANNOT** be requested or accepted from any other physician or individual while it is being prescribed to you by one of our physicians. The only exception is if it is prescribed while you are admitted to a hospital.

As surgeons, our physicians are often required to be out of the office (usually in surgery) which limits the time available to review prescription refill requests. For this reason, it is extremely important that prescription refills be requested in the following manner:

Refill requests may be phoned in to our office Monday through Thursday, 9:00 to 4:30 pm and Fridays 8:30 am to 1:00 pm. Refills will not be made after hours or on the weekends or holidays.

"Emergency refills" **CANNOT** be made if for any reason you suddenly run out of medication. Keep careful track of your medication quantity so that you may plan your refill request.

If refill requests become excessive, your physician may ask you to fill out a "Patient Comfort Assessment Guide" before another refill is authorized.